#### LESSON ON LEADERSHIP

Problem Solving/Decision Making/Crisis Management



## Leadership - PROBLEM SOLVING

 Perhaps the most vital leadership quality is being a good <u>decision</u> maker.



# Leadership - PROBLEM SOLVING

Step 1 - <u>Identify</u> the Problem



• Nehemiah <u>inquired</u> into the condition of the Jerusalem and the Jews there..

 We should get as many <u>facts</u> as possible, then weigh them carefully. "He that answereth a matter before he heareth it, it is folly and shame unto him. (Pro 18:13)".



- Step 2 Analyze the Problem
- This helps you identify the **urgency** of the problem.



- Step 3 <u>Pray</u>.
- Step 4 Come Up with <u>Solutions</u>
  - When you come up with a solution it is important to first identify the <u>causes</u> of the problem.
  - Involve others in the decision making if you can.



Step 5 - Pick the <u>Best</u> Solution and Do it



- Identify the problem What exactly is wrong?
- Analyze the Problem Does this require immediate attention or do I have some time to make a decision?
- Pray
- Come up with Solutions
- Pick the Best Solution and Do It
- Evaluate the <u>Outcome</u> of Your Decision

 There needs to be an evaluation to determine what <u>worked</u>, and what can be improved the next time around.

